

healthwatch

Blackburn with Darwen

2018 – 2023

Easy Read



Easy

Health and Social Care that works for you



Healthwatch Blackburn with Darwen (BwD) is the way for the public and patients to say what they think about health and social care in Blackburn with Darwen



The Government wants everyone to be able to say what they think about health and social care.



Health and social care means making sure you are well and get the support you need.



Healthwatch BwD will make sure your views are heard, to make health and social services better

Healthwatch BwD is here to:



Listen to your views regarding health and social care



Support your community to speak up when services are not good enough



Help Healthwatch and other local groups to work as well as they can



Make sure more people know about Healthwatch BwD and can find a way to communicate with us

What does Healthwatch BwD do?



Give people information about health and social care services and ask for their opinions on these services



Take part and have a say in what happens



Ask people to support you and others who may want to make a complaint



Share local people's views with Healthwatch England so health and social care can improve for everyone

How Healthwatch BwD works

Healthwatch BwD works on their own and with other local organisations.



Healthwatch BwD works with the local Council and can tell the local authority if they are not doing things the right way



Healthwatch BwD has the power to visit local health and social services and will report back to them, along with Healthwatch England to tell them what is happening in health and social care.

How to contact Healthwatch BwD



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